

**General Information**

Patient Name \_\_\_\_\_ Date of Birth \_\_\_\_\_

If Minor Parent/Guardian \_\_\_\_\_

College Student? **Y** **N** {Please circle one}

Address \_\_\_\_\_ City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_ Home Phone \_\_\_\_\_ Work

Phone \_\_\_\_\_ Cell Phone \_\_\_\_\_

Email \_\_\_\_\_ {Please indicate the best number to reach you and if we can use email correspondence}.

**Whom May We Thank For Referring You to Our Office** \_\_\_\_\_

**Responsible Party Information**

Name/Subscriber of Insurance \_\_\_\_\_ Employer \_\_\_\_\_

Address {if different than above} \_\_\_\_\_ Cell # \_\_\_\_\_

Social Security # \_\_\_\_\_ Marital Status \_\_\_\_\_

Birth Date \_\_\_\_\_

Relationship to patient \_\_\_\_\_ If Minor-Whom do we bill? \_\_\_\_\_

**INSURANCE**

Insurance Co. \_\_\_\_\_ Insurance Phone # \_\_\_\_\_

Member ID \_\_\_\_\_ Group/Plan ID \_\_\_\_\_

Insurance phone # \_\_\_\_\_

**Secondary Plan?** **Y** **N** {Please circle one}

Insurance Subscriber \_\_\_\_\_ Employer \_\_\_\_\_

Insurance Company \_\_\_\_\_ Member ID \_\_\_\_\_

Group ID \_\_\_\_\_ Phone # \_\_\_\_\_

Medical and Dental History

Date \_\_\_\_\_

Patient Name \_\_\_\_\_

Birthdate \_\_\_\_\_

Name of Parent/Spouse \_\_\_\_\_

Last Physical \_\_\_\_\_ Are you under the care of a physician currently? \_\_\_\_\_

If yes, please describe your condition \_\_\_\_\_

\_\_\_\_\_

Last Dental Exam/Cleaning \_\_\_\_\_ Last Dental X-rays \_\_\_\_\_

Do you have difficulty getting numb for dental procedures? \_\_\_\_\_

History of any gum disease/ infections? \_\_\_\_\_

Are you allergic to Penicillin or any other medications? \_\_\_\_\_ Are you allergic to Latex? \_\_\_\_\_

What medications are you currently taking? \_\_\_\_\_

\_\_\_\_\_

Do you smoke? \_\_\_\_\_ If yes, how often? \_\_\_\_\_ Have you ever been a smoker or used tobacco? \_\_\_\_\_

Have you ever been diagnosed with and of the following? Please circle:

Allergies \_\_\_\_\_

- |                           |                  |                         |                    |                   |
|---------------------------|------------------|-------------------------|--------------------|-------------------|
| Heart Condition/Treatment | Rheumatic Fever  | High/Low Blood Pressure | Diabetes           | Seizures/Fainting |
| Lung Trouble              | Asthma/Emphysema | Tuberculosis            | Contagious Disease | HIV/AIDS          |
| Kidney Problems           | Osteoporosis     | Bleeding Problems       | Hemophilia         | Anemia            |
| Infectious Hepatitis      | Liver Disease    | Thyroid Problems        | Glaucoma           | TMJ Problem       |
| Joint Replacement         | Reflux/GERD      | Other _____             |                    |                   |

Please Describe \_\_\_\_\_

I hereby certify that I have answered the above questions correctly and accurately. I authorize release of medical information pertinent to my care.

Patient/Guardian Signature \_\_\_\_\_ Date \_\_\_\_\_

Date \_\_\_\_\_ Dr. Signature \_\_\_\_\_

# *Matthew P. Bleichen Dentistry*

## Office Policies

We are happy to have you as our patient and look forward to offering you and your family the finest dental care available. We know that providing complete comprehensive dental services includes discussing all treatment and financial information.

Before restorative treatment is performed, we will discuss treatment and financial options. This will allow you to fully understand your dental treatment, what fees to anticipate, and allow you time to make the necessary financial arrangements. Payment plans and financial arrangements are available for comprehensive dental treatment. Please ask us about financing options we offer.

### INSURANCE

Insurance benefits are determined by your employer. Your insurance policy is a contract between you and your insurance company. Knowledge of your insurance coverage and benefits is your responsibility. Insurance is not a guarantee of payment and it often does not cover all the costs involved in treatment. As a courtesy, we will be happy to file your claim for you if we are given all pertinent information for your insurance and employer. You will be expected to pay for services rendered if we are unable to verify your insurance information before treatment. We do not guarantee any verbal estimates given of insurance payments or copay amounts. Please note: Our office is not "in-network" with most insurance carriers. As long as you may choose who you see for your dental care, we can assist you in filing claims. If your insurance only pays benefits to the subscriber {you}, we may require you to pay for your visit at time of service and wait for direct reimbursement.

### PRE-ESTIMATES FOR TREATMENT

For dental restorative and therapy treatments, we can file a pre-determination for you to give you an estimate of your coverage and out of pocket costs. Your insurance does not guarantee the amount shown for insurance payment and your copays, and neither can we guarantee any payment amounts. If we send a Pre-determination for you, it usually takes approximately 3 weeks to get a response. If there is a delay in your insurance responding, and you want to proceed with your treatment without it, we cannot be held liable for any unexpected balance you have after insurance has settled.

## PARENTS

"Separated or divorced parents and guardians of minors, who are responsible for one half of the cost of a child's/children's dental care": The parent/guardian who brings the child in to the dental appointment is responsible for paying the co-payment or full fee. If it is necessary, we are happy to hold a credit/debit number from the other parent/guardian on file.

## EMERGENCY NEW PATIENTS

For new patient's emergency visits, we will require payment in full for the initial appointment. We may still be able to file a claim for you to be reimbursed. For future visits, we will collect the estimated copays due for services rendered according to your insurance.

## LATE CANCELLED/BROKEN APPOINTMENTS

Appointments are times specially reserved for you.

Our office understands we all have busy lives and schedules can change. However, we strive to accommodate all our patients schedules, and request at least 24 hours of notice to change your appointment. If your appointment is on a Monday, please try to contact us on the Thursday prior.

In the event of an unforeseen emergency or illness, we will gladly change your appointment for you with no penalty. However, if you are continuously cancelling or changing your appointment, we reserve the right to determine a "Broken Appointment" fee at our discretion based on the type of appointment you had scheduled. {Not to exceed \$175.00}.

## BILLING

We will provide you with a statement of your balance after your insurance has settled. Remittance of your balance is due by the stated due date unless prior arrangements have been discussed. If you are unable to pay your balance in full upon receipt of your bill, simply give us a call and we will be happy to work out a plan that is comfortable for all. If you have not made a payment by the second statement sent, we may contact you by phone or email to arrange settlement of your bill.

Signature of  
Patient/Guardian \_\_\_\_\_